

FAQs

Hello! As we get closer to our actual conference date, we know you probably have a few questions! Check out our FAQ Guide for general information. If you have a specific question that is not answered below please email us at bdepadua@dosp.org.

- What time does the KNOWN Conference Start?
 - The KNOWN Conference will begin at 10am! Check in will be from 9am-10am

- What is the cancellation policy?
 - We understand life happens! While we would love to have you join us, if for some reason you are no longer able to attend, we would greatly appreciate you considering your registration fee as a donation to the Diocese of St. Petersburg Youth & Young Adult Ministry to help us continue these great events. Unfortunately we are unable to accept or process cancellations less than 24 hours in advance of the event due to event costs. If you have any specific questions regarding cancellation please contact us using the email at the top of the page.

- Will food be provided?
 - Yes, lunch will be provided. If you have additional or severe food allergies or strict preferences, please plan to bring your own lunch.

- Am I able to bring my children?
 - While this event is geared toward young adults in our 20s and 30s we also have young families within our community. Young children under the age of two are welcome to attend with their parents however official child care or children's activities will not be available or provided. Please bring any food, snacks or quiet activities for your child. Parents will be responsible for the behavior of their children. Please remember this is an all day event.

- Where do I park?
 - You will be responsible for finding your own parking for the event. For some suggested parking options, the Hilton offers valet parking for \$30, or there is Fort Brooks Garage which offers parking for \$15 a day.

- This is my first young adult conference, what should I expect?
 - First of all we're so happy to welcome you! We'll have everything from general session speakers, opportunities to meet other Catholic young adults, a chance to do a little shopping with our Catholic vendors, lunch with your newest group of friends, uplifting praise and worship time and Mass with Bishop Parks; plus a few other surprises along the way!

- Do I need to bring anything?

- Most important of all, bring yourself! Leading up to the event we will send out a reminder email with some reflections to help you spiritually prepare for the conference. For “stuff,” if you would like, feel free to bring a journal and pen, your rosary, your bible, a small book of prayers; whatever you feel will enhance your conference experience. We also suggest bringing a light jacket, sweatshirt or sweater as the hotel may be a little chilly throughout the day and a reusable water bottle.